Re-Estabishing Wi-Fi Connection
Guidebook

crave

Re-Establishing Wi-Fi Connection

Having a dedicated and strong Wi-Fi connection is a necessity for Crave devices. Wi-Fi allows the devices to not only perform their functions but also update when new content is added or adjusted. Please follow the steps below to re-establish connection on your device.

1. Ensure your device is on and loaded correctly.

2. Press on the Crave or hotel logo in the centre of the footer bar and enter your pin code. If you are unsure of your pin code, please contact our support team who will be happy to help.

3. Once the pin code has been entered you will find yourself in the 'management menu'. From here select 'Open configuration menu'

4. Inside the configuration menu, you will notice a Wi-Fi tab at the end, select this and locate your Wi-Fi network.

5. Wi-Fi credentials should be stored if previously connected. After successful connection, your device may restart to pull through any new updates or missing content.