

Create Alterations Guidebook



Study Material
Crave Interactive

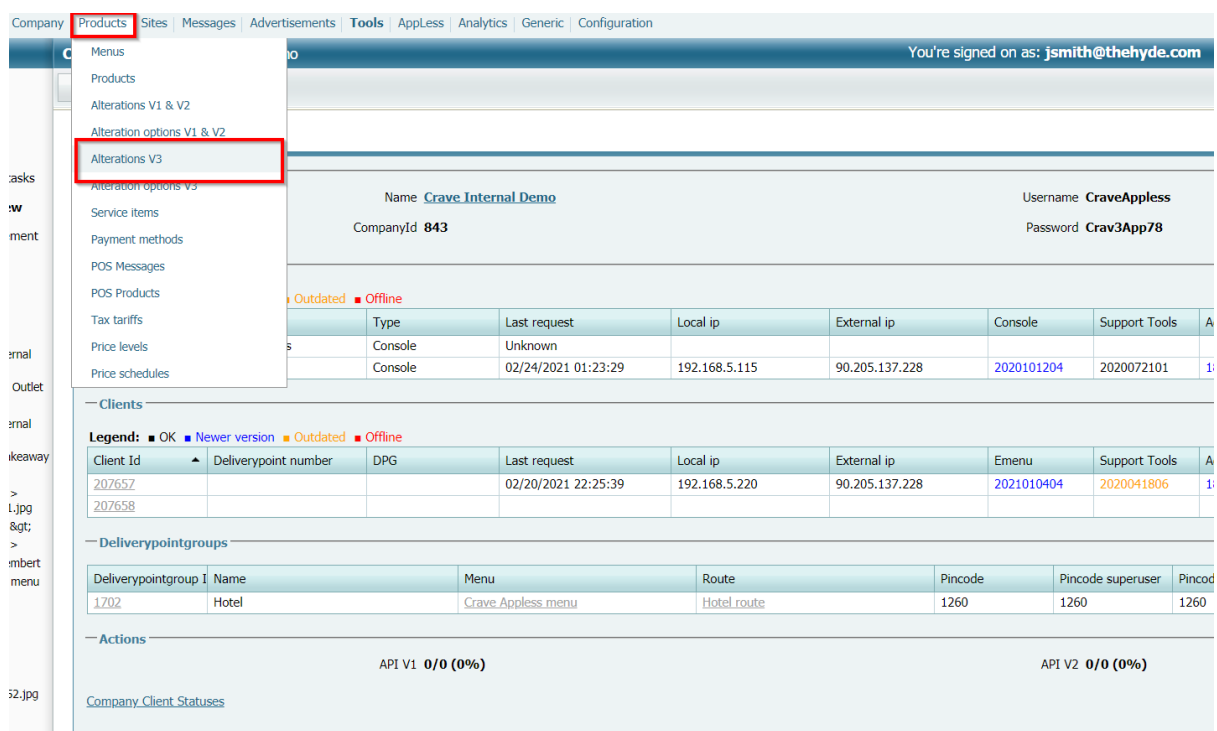
How to Create / Edit An Alteration

Alterations, also known as modifiers are additional options a guest can select when placing an order for a product. Alterations can be used to indicate preferences such as portion size, cooking temperature, customisation of dishes or upselling. For Example: if a guest is ordering a burger with cheese and bacon, options can be made available to offer the choice to remove bacon, remove cheese or to even add extra items such as onion or tomato. Alterations Can be added at product level so that they only apply to that product or at category level, in which case they would be available for all products within that category.

1. Login to Crave CMS

2. Creating Your Alteration

- Within the main CMS navigation select Products > Alterations V3



The screenshot shows the Crave CMS interface. The navigation menu is open, and 'Alterations V3' is highlighted. The main dashboard displays the following information:

- Name:** Crave Internal Demo
- Username:** CraveAppless
- CompanyId:** 843
- Password:** Crav3App78

Below this information, there are several tables and sections:

- Legend:** ■ OK ■ Newer version ■ Outdated ■ Offline
- Clients Table:**

Client Id	Deliverypoint number	DPG	Last request	Local ip	External ip	Emenu	Support Tools	A
207657			02/20/2021 22:25:39	192.168.5.220	90.205.137.228	2021010404	2020041806	1:
207658								

- Deliverypointgroups Table:**

Deliverypointgroup I	Name	Menu	Route	Pincode	Pincode superuser	Pincode
1702	Hotel	Crave Appless menu	Hotel route	1260	1260	1260

- Actions:** API V1 0/0 (0%) API V2 0/0 (0%)

At the bottom, there is a link for [Company Client Statuses](#).

- Click the Add button

Products | Sites | Messages | Advertisements | Tools | AppLess | Analytics | Generic | Configuration

Alterations V3 You're signed on as: jsmith@thehyde.com

[Add](#) [Print view](#) [Reset filter\(s\)](#)

Friendly Name	Name	Type	Used by	Minimum # selected	Maximum #
241 Cocktails	241 Cocktails	Options	241 Cocktails	2	2
Add a Dessert?	Add a Dessert?	Options		0	3
Add a Juice?	Add a Juice?	Options		0	2
Add a Shot?	Add a Shot?	Options		0	3
Add Greek Yoghurt?	Add Greek Yoghurt?	Options	Pineapple, Grapefruit & Kiwi, Seasonal Berries, Seasonal Granola	0	1

3. Login to Crave CMS

There are 2 compulsory fields which need to be completed, Name and Type.

- Enter a Name for your alteration. This is how it will be displayed to your guests
- Select Type as Options
- Select the Minimum and Maximum options that can be selected. If you do not require your guest to make a selection the minimum should be set at 0. The maximum is the maximum number of choices they can make
- Select Save

Generic | Products | Translations

Name:

Type:

Column title:

Column subtitle:

Minimum # selected:

Maximum # selected:

Overwrite 'No Thanks' option:

Allow duplicate options:

Order level enabled:

Visible:

Description:

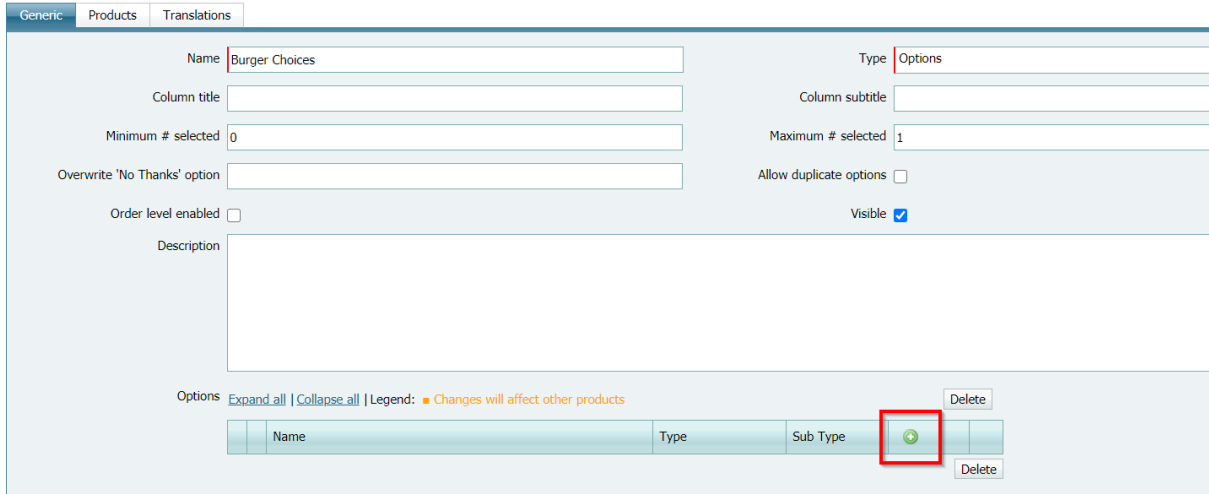
Options: [Expand all](#) | [Collapse all](#) | Legend: ■ Changes will affect other products

Name	Type	Sub Type	+	<input type="button" value="Delete"/>
				<input type="button" value="Delete"/>

4. Add the options

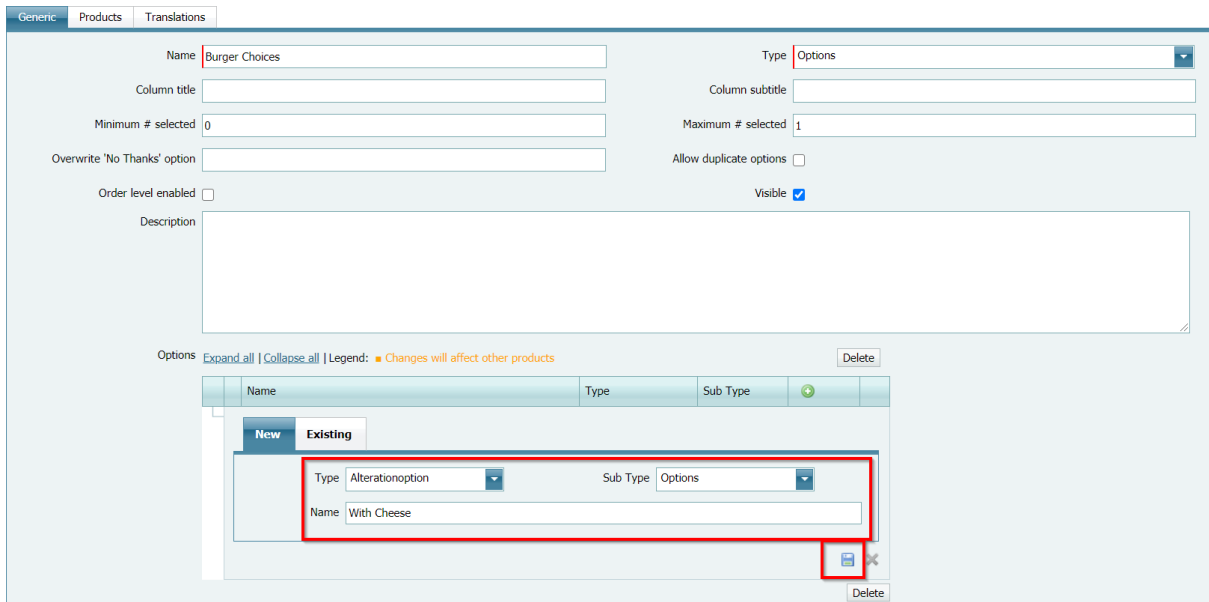
The following steps will now guide you through adding your options

- Select green plus button to add your first option



The screenshot shows the configuration page for 'Burger Choices'. The 'Name' field is 'Burger Choices' and the 'Type' is 'Options'. The 'Options' table is empty, and a green plus button is highlighted in a red box, indicating where to click to add a new option.

- Select the Type as Alterationoption and the Sub Type as Option
- Enter the name of the option as you would like it displayed to guests
- Save the option by selecting the save icon



The screenshot shows the configuration page for 'Burger Choices' with a new option added. The 'Options' table now contains one row with 'Type' set to 'Alterationoption', 'Sub Type' set to 'Options', and 'Name' set to 'With Cheese'. A red box highlights the 'Type' and 'Sub Type' dropdowns, and another red box highlights the save icon (a blue square with a white checkmark) at the bottom right of the option row.

- Continue to add any remaining options following the steps described in section 4

5. Adding a Price & Set Default Selection

- If the option has a cost, you can add the price by selecting the edit button

Generic Products Translations

Name: Type:

Column title: Column subtitle:

Minimum # selected: Maximum # selected:

Overwrite 'No Thanks' option: Allow duplicate options:

Order level enabled: Visible:

Description:

Options: [Expand all](#) | [Collapse all](#) | Legend: ■ Changes will affect other products [Delete](#)

	Name	Type	Sub Type		
<input type="checkbox"/>	With Cheese	Alterationoption	Options		
<input type="checkbox"/>	With Bacon	Alterationoption	Options		
<input type="checkbox"/>	Extra 2oz Patty	Alterationoption	Options		

- Enter the price into the Price field and press Save

Alteration items > Edit You're signed in as: jsmith@thehyde.com

[Save](#) [Save and go](#) [Save and new](#) [Delete](#) [Cancel](#)

Generic Advanced

Alteration option »: [Extra 2oz Patty »»](#)

Alteration »: [Burger Choices »»](#)

Sort order: Selected on default:

Price:

Nested alterations: [Expand all](#) | [Collapse all](#) | Legend: ■ Changes will affect other products [Delete](#)

Name	Type	Sub Type	

- If you want to set an option to be automatically selected, check the Selected on default button

Alteration items > Edit You're signed in as: jsmith@thehyde.com

[Save](#) [Save and go](#) [Save and new](#) [Delete](#) [Cancel](#)

Generic Advanced

Alteration option »: [Extra 2oz Patty »»](#)

Alteration »: [Burger Choices »»](#)

Sort order: Selected on default:

Price:

Nested alterations: [Expand all](#) | [Collapse all](#) | Legend: ■ Changes will affect other products [Delete](#)

Name	Type	Sub Type	

How to Delete an Alteration Option

An alteration Option can be removed in real time if it becomes temporarily unavailable or no longer for sale.

- Within the main CMS navigation select Products > Alterations V3
- Locate the alteration that the option belongs to. You can type in the name of the Alteration in the search bar

Alterations V3 You're signed on as: jsmith@thehyde.com

[Add](#) [Print view](#) [Reset filter\(s\)](#)

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Add a Juice?	Add a Juice?	Options		0	2
Add a Shot?	Add a Shot?	Options		0	3
Add Greek Yoghurt?	Add Greek Yoghurt?	Options	Pineapple, Grapefruit & Kiwi, Seasonal Berries, Seasonal Granola	0	1
Book a Table	Book a Table	Form	Restaurant	0	1
Book a Table - Time	Book a Table - Time	DateTime	Restaurant	0	1
Breakfast Sides	Breakfast Sides	Options	Sides, Sides	1	12
Breakfast Sweets	Breakfast Sweets	Options		1	1
Burger Choices	Burger Choices	Options		0	1
Caesar Salad	Caesar Salad	Options		1	1
Cereal Milk Options	Cereal Milk Options	Options	Cereals	1	1
Cereals	Cereals	Options	Cereals	1	1
Create Your Own Pizza Base	Create Your Own Pizza Base	Options		1	1
Create Your Own Pizza Toppings	Create Your Own Pizza Toppings	Options		0	5
Croissant Options	Croissant Options	Options	Croissant	1	1
Date / Time	Date / Time	DateTime		0	1
Double Up for £1.80	Double Up for £1.80	Options	J.D Honey, Gentlemen Jack	0	1
Draught Soft Drinks	Draught Soft Drinks	Options	Cola, Lemonade, Diet Cola	1	1
Egg Options	Egg Options	Options	Full English Breakfast, Vegetarian Breakfast	1	1

Page 1 of 3 (42 items) [1](#) [2](#) [3](#) [Create Filter](#)

- Double click on the Alteration so that you can view the available options
- Select the delete icon of the options you would like to remove

Products | Sites | Messages | Advertisements | Tools | AppLess | Analytics | Generic | Configuration

Alterations V3 - Burger Choices You're signed on as: jsmith@thehyde.com

[Save](#) [Save and go](#) [Save and new](#) [Delete](#) [Cancel](#)

Generic | Products | Translations

Name: Type:

Column title: Column subtitle:

Minimum # selected: Maximum # selected:

Overwrite 'No Thanks' option: Allow duplicate options:

Order level enabled: Visible:

Description:

Options [Expand all](#) | [Collapse all](#) | Legend: ■ Changes will affect other products [Delete](#)

	Name	Type	Sub Type		
<input type="checkbox"/>	With Cheese	Alterationoption	Options		
<input type="checkbox"/>	With Bacon	Alterationoption	Options		
<input type="checkbox"/>	Extra 2oz Patty	Alterationoption	Options		

[Delete](#)